





Beyond the Basics: Effective Financial Literacy Programming for Native CDFIs

Presented By:

Chantay Moore, CFEd, MBA

(Navajo/African American)

Director, Native American Financial Literacy Services





























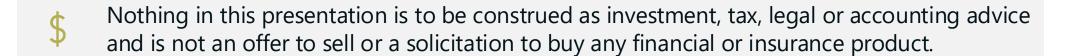




Disclaimer



The information contained in this presentation is designed for educational purposes only.





The entire presentation does not guarantee any rate of return, and any examples provided are for hypothetical illustration purposes only.



Information contained in this presentation may not all be accurate due to changes in securities, insurance or tax laws.



You will not learn everything on these topics today.



Welcome!

Chantay Moore, CFEd, MBA

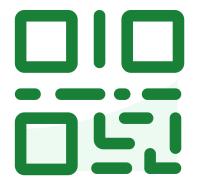
(Navajo/African American)

- 20 years licensed financial professional
- Certified Financial Educator
- Certified College Consultant
- Facilitated over 300 financial literacy workshops

I Teach People HowMoneyWorks!







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Which emoji best describes how you're feeling right now?





In one word, what is your biggest frustration with your current (or lack of) financial literacy program?





Let's Take A Step Back

Understand unique financial challenges and opportunities faced by Native communities and how these impact individual decision making



Feast or Famine....



What financial resources are available to your community members? How do they utilize them?

- Per Cap
- Social Services
- Tribal Benefits



Who's in control?

Are the resources helping or hurting?

The more people understand about money, the more they can take control of their future

What would financial success and stability look like in your community?







What can Success look like?



Community Engagement

Increasing one's financial literacy is a lifelong process

- Who can people work with one-on-one?
 - Team members of CDFI
 - Collaborating with Native financial professionals
- What on-going resources are being offered?
 - Regular financial literacy programming
 - Annual check-ins
 - Engaging the entire family
- Where and How are resources offered?
 - In-person, online, recorded webinars, special events, cultural celebrations





Generation Focused Workshops

- <u>Generation Z</u> (born between 1997-2012)- college planning, avoiding debt, firsts in life- buying a car, home, starting new job, workplace benefits and retirement accounts, starting a family, entrepreneurship
- <u>Millennials</u> (born between 1981-1996) desire purpose and meaning in their work, focused on wealth building, life insurance, paying down debt, saving/paying for college. Have strong technical aptitude
- <u>Generation X</u> (born between 1965-1980)- in the middle of work careers, planning for retirement, long-term care. Characterized as skeptical, independent, self-reliant, taking care of older parents and children
- <u>Elders/Seniors/Baby Boomers</u> (born between 1946-1964)- influential, face financial challenges, legacy and estate planning, healthcare, pensions, Medicare, Social Security, navigating intergenerational dynamics



Topic Focused Educational Workshops

- Basic Financial Education-Budgeting, Emergency Funds, Banking, Understanding Credit and Debt, Financial Coaching
- Protecting Income, Assets, and Savings- Life Insurance, Long-Term Care benefits, Disability Insurance
- Wealth Building- Investing in the Stock Market, Risk vs. Reward, Understanding Taxes & Inflation (should only be offered by a licensed professional)

- Legacy and Estate Planning-Wills, Trusts, Power of Attorneys, Living Wills/Advance Healthcare Directives, Understanding Beneficiary Designations, Tribal probate process or State probate process
- College Planning
- Women and Money
- Saving Money for Kids
- Financial Planning for Entrepreneurs





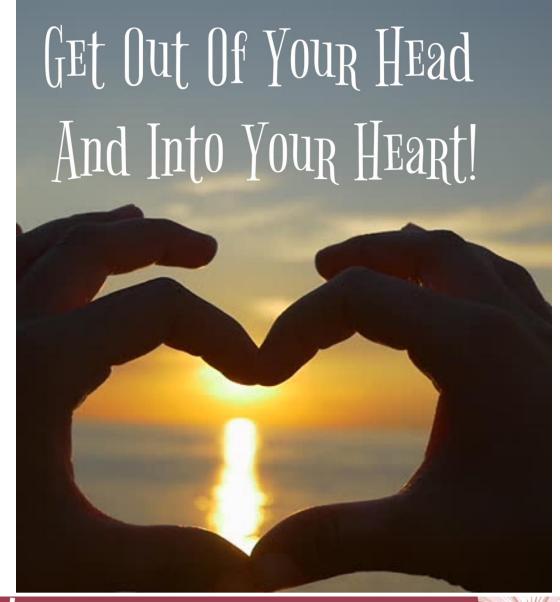
Identify Native Financial Professionals

- Search on LinkedIn, local recommendations, reach a nationwide network/experts
- Properly licensed; ie. State life and health insurance license, certifications
- If anyone claims to be a Financial Advisor or says they can help you with investments, they
 should have a securities license— and you can check this by going to
 https://brokercheck.finra.org/
- Are they affiliated with any financial institutions or insurance companies?
- What financial, investment, or insurance products can they offer and how many product lines?
- How long have they been in the financial services industry as a licensed financial professional?
- How do they offer unbiased and objective financial advice?



Move to Action

- Educate through storytelling
- Be vulnerable and relatable
- Equip with tools for success
 - Offer ongoing resources
 - Help/refer to immediately implement strategies and solutions
- Be Bold, people need a nudge
 Procrastination is the poorest nation in the country







Financial Literacy Resource Examples

Feel free to use these resources, they are at no cost to you or your community members





Chantay Moore, MBA Financial Educator



Download free eBook from my website:

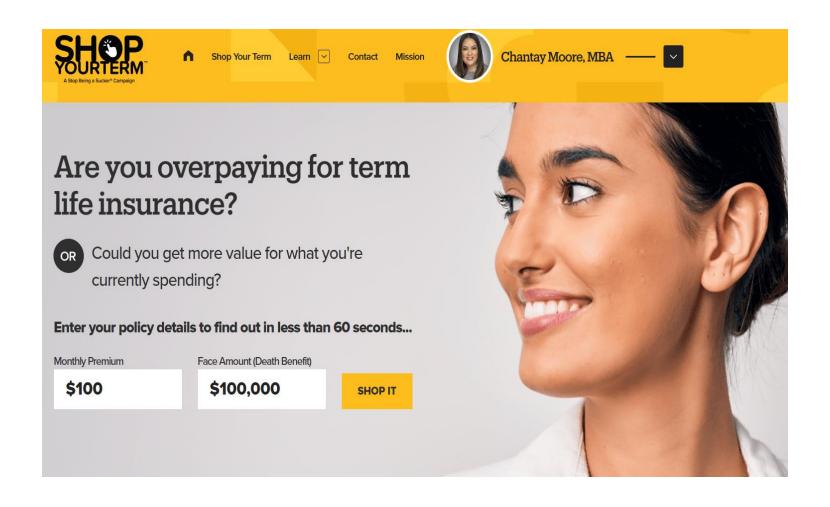
'Change Your Literacy Change Your Life'





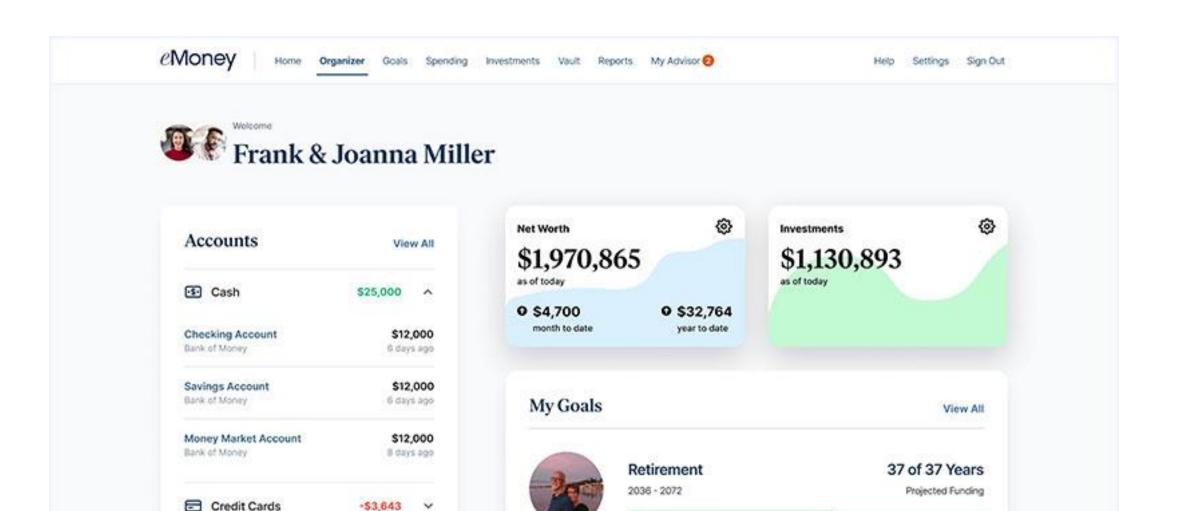






https://shopyourterm.com/chantaywmoore/shop-your-term







College for Lucas

2029-2033

\$46,025 of \$212,323

Projected Funding

Tax Advantaged

Taxable

\$256,617

V

Request Access to Your Personal Financial Website







Complete Your Estate Plan at No Cost!

- Last Will & Testament
- Living Will (Advance Healthcare Directive)
- Durable Financial Power of Attorney

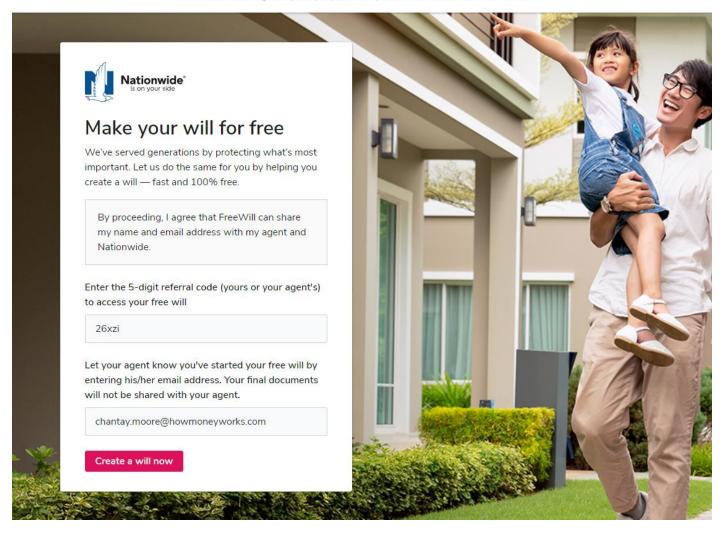


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Measuring Success

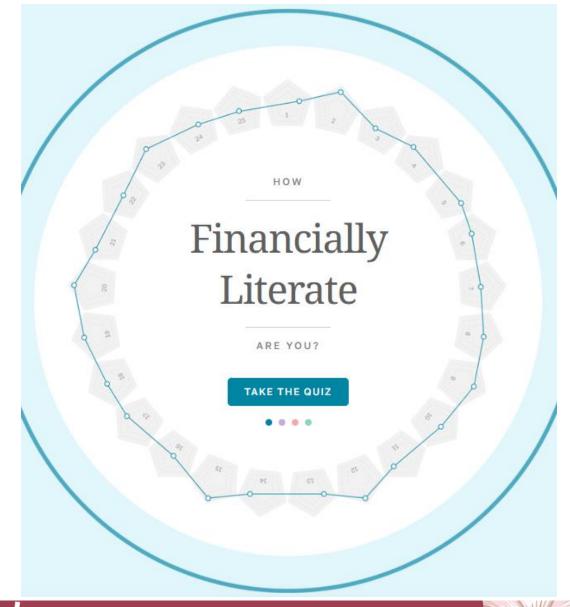
Let's review a solution to measure success



The Financial Literacy Quiz

A simple 25-question quiz that gives an insightful snapshot of someone's financial literacy across five core areas:

- Building Wealth
- Managing Resources
- Protection & Risk Management
- Understanding Financial Systems
- Education & Guidance







View Complete Results and Assessment

SURVEY COMPLETE

Amazing! You're a Financial Pioneer.

RETAKE THE QUIZ

24 out of 25

Number of questions answered correctly

Score: 96

4 points for each correct answer, a score of 70 is required to pass

95%

Based on all respondents since

5/5/2025



Review correct and incorrect answers



See explanations for each question and answer



Compare your score to people like you



View your strength and weakness chart



Improve your literacy with custom learning modules



Demographics data kept completely anonymous



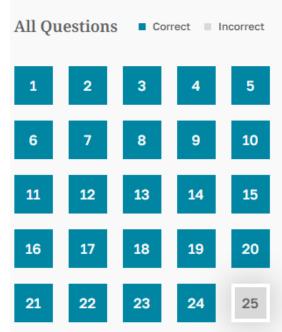
Contribute your demographic data to our research



100% Free-Absolutely no cost or commitment



Explore Your Answers



Question 25 × ANSWERED INCORRECTLY

What is a sinking fund?

A fund created to cover urgent or unexpected daily expenses

- B A backup savings account with less than recommended funds
- C A savings plan used to prepare for upcoming known expenses

CORRECT ANSWER

D An investment account that consistently performs at a loss

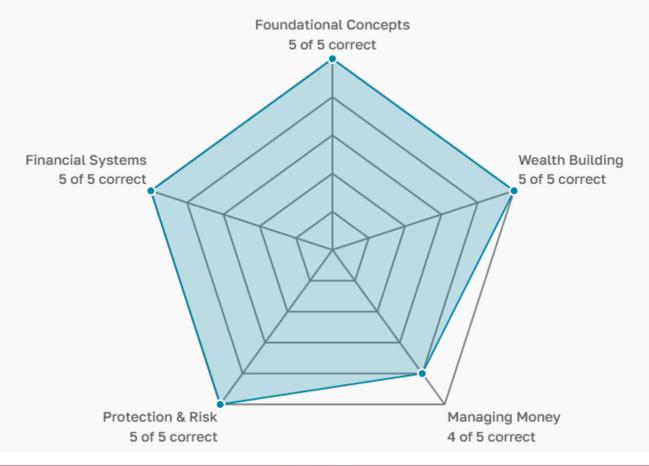
Explanation

A sinking fund is a savings strategy where you set aside money regularly for specific, planned expenses—like car repairs, vacations, or home maintenance. It helps you avoid debt by preparing in advance for costs you know are coming. The term "sinking" refers to gradually reducing a future financial burden over time.



Visualize Your Strengths and Weaknesses

Each of the 5 points of the pentagon represent the 5 categories of questions you were asked during The Quiz. For each category, you get a point (or dot) for each of the 5 questions you answer correctly. The resulting shape reveals your strength and weakness areas.

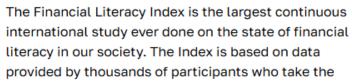






Start Your Financial Literacy Journey





Financial Literacy Quiz, which anyone can take any

time right here.

By taking the Financial Literacy Quiz, you're not just uncovering your financial potential—you're contributing to the groundbreaking Financial Literacy Index, a powerful resource that exposes the state of financial knowledge and empowers us to transform it.



https://bit.ly/flqcwm

It takes less than 10 minutes to complete

The Quiz has just 25 quick questions across five key areas of financial knowledge. Most people finish it in just a few minutes.

You get a complete assessment.

At the end, you'll immediately receive an assessment with charts and data showing you how you did with helpful comparison data.

Your answers help our research.

Each time a participant takes the Quiz, our research data grows, increasing our demographic insights and findings of our The Index.





What will you implement moving forward? Recommendations, takeaways?











"People don't plan to fail, they just fail to plan"

-John Beckley





Chantay W. Moore, CFEd, MBA

(Navajo/African American)
Certified Financial Educator and Tribal Wealth Manager



- Financial Literacy Workshops
- Tax Advisory Specialist
- Entrepreneur Financial Solutions
- Employer Retirement Accounts
- Executive Bonus Plans
- Life Insurance & Annuities
- Long Term Disability Insurance
- Long Term Care Benefits
- College Planning & 529 Plans
- Business, Property & Casualty Insurance
- Estate Planning



Call or Text: 312-561-6403

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